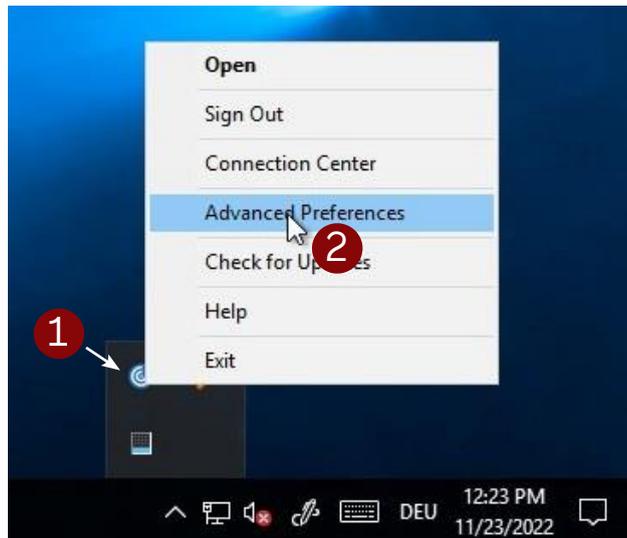


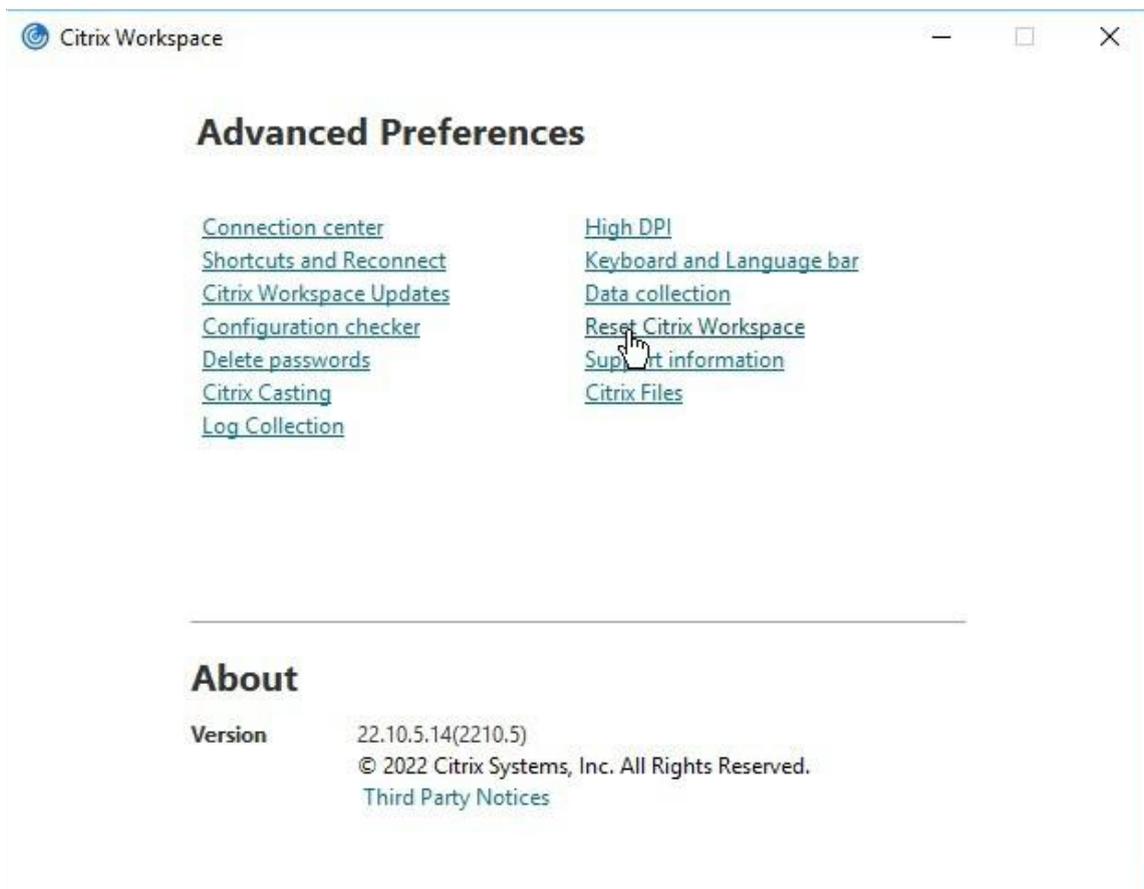
Reset Citrix Workspace - Windows

If you want to set up the Finstral Composer application on the desktop again or if several duplicates of the Finstral Composer icon appear on the desktop, please proceed as follows:

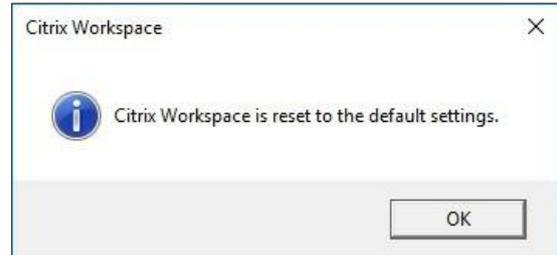
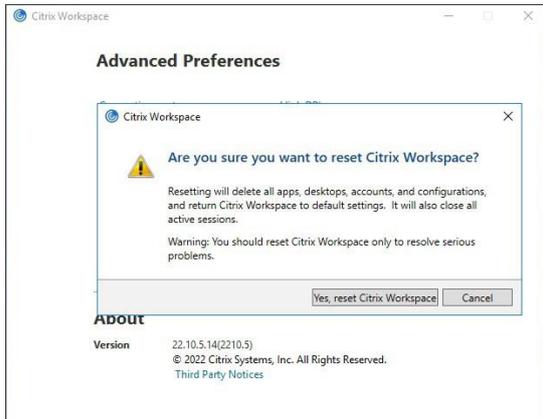
- a. Right-click on the blue Citrix icon on the right-hand side of the start bar.



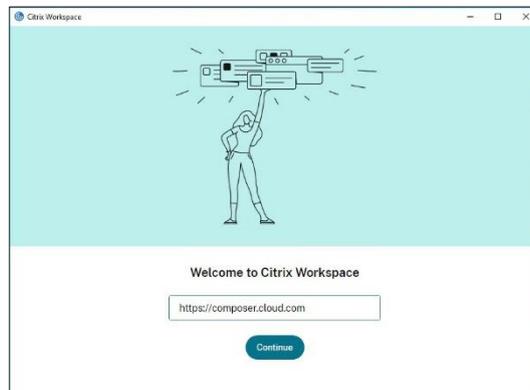
- b. Select "Advanced Preferences" and then "Reset Citrix Workspace".



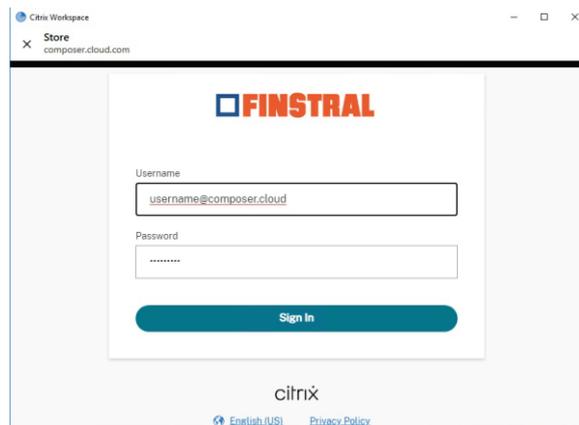
c. Confirm the following messages with "Yes" and "OK".



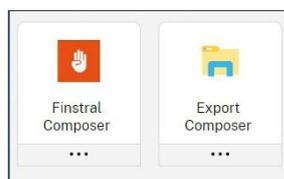
d. You will now be asked to add a new account. Please enter the address <https://composer.cloud.com> and click on "Continue".



e. Then enter your username and password and click on "Sign in".



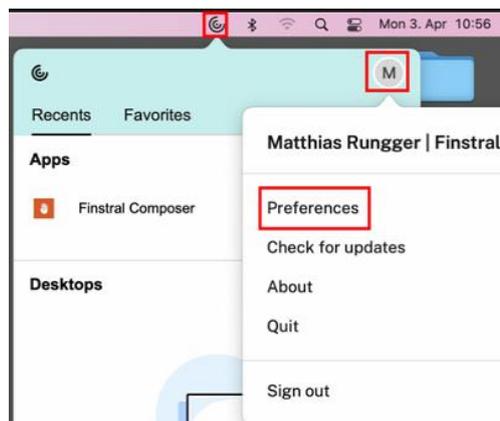
f. The following window opens. There are now only two icons on the desktop.



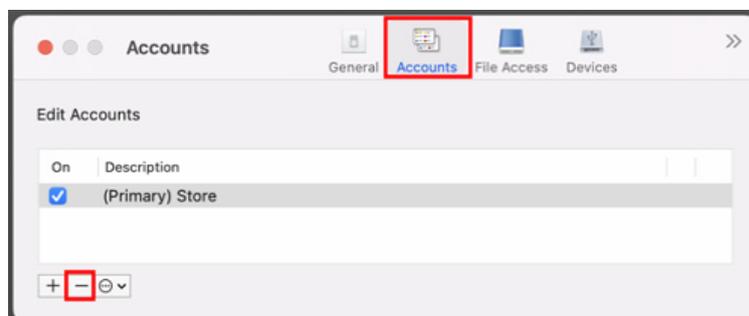
Reset Citrix Workspace - Mac

If you want to set up the Finstral Composer application on the desktop again or if several duplicates of the Finstral Composer icon appear on the desktop, please proceed as follows:

Click on the black Citrix icon in the top right-hand corner of the start bar.

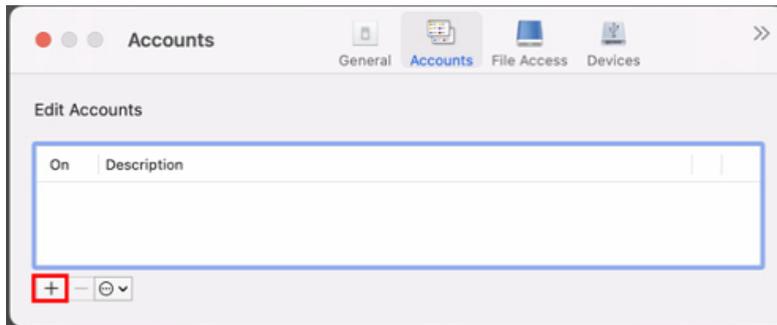


Click on the user information at the top right and select "Preferences". Switch to "Accounts" at the top and remove the configured account with the symbol – at the bottom. Confirm the following message with "Yes" or "OK".

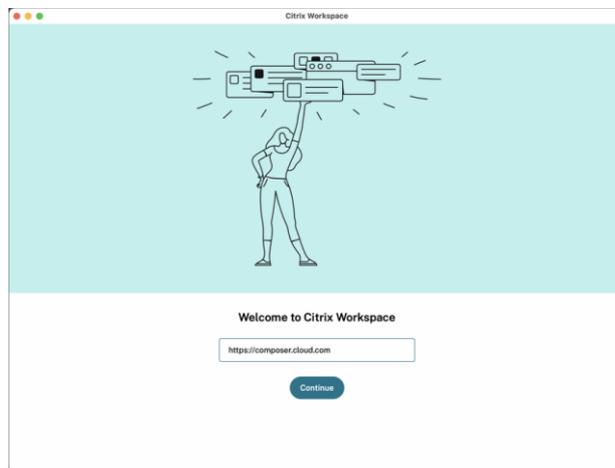




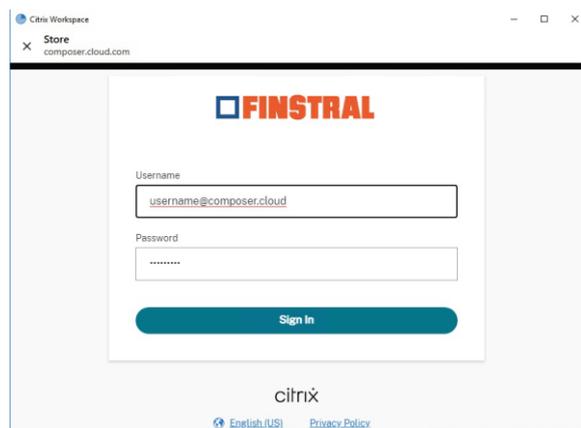
Now add a new account using the + symbol at the bottom.



Please enter the address <https://composer.cloud.com> and click on "Continue" below.



Now enter your username and password and click on "Sign in".



A window opens in which the various Finstral Composer icons appear.

